

Meeting date	Monday, October 16, 2023@ 7:00 pm		
Location	Zima Room		
Meeting #	2023-10		
Members	CHAIR: Licinio Miguelo VICE CHAIR: Cheraldean Duhaney		
	OLS TRUSTEE: Jen Turner FOL Liaison: Vacant		
	Diana Sheeler		
	Joseph Giordano		
	Ferguson Mobbs		
Staff	Matthew Corbett, CEO		
	Destiny Lackie, Recording Secretary		
	Andrea Ciurria, Manager of Public Services		
	David Di Giovanni, Manager of Cultural Services		
	Elizabeth Campbell, Manager of Community Engagement		
Regrets/Absent	Nina Cunniff, Deputy CEO and Manager of Corporate Services		

BWG Public Library Board - Regular Meeting Agenda

1 Call to Order

The Presiding Chair calls the meeting to order at

2 Confirmation and Adoption of Agenda

Recommendation:

"THAT the Bradford West Gwillimbury Public Library Board receive and adopt the Monday, October 16, 2023, agenda."

Moved by: Seconded by:

Result:

- 3 Declaration of Conflict of Interest-
- 4 Special Presentations/Welcome Guests- None
- 5 Confirmation of Consent Agenda
 - 5.1 Regular Meeting Minutes of Monday, September 18th, 2023

Recommendation:

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"THAT the Bradford West Gwillimbury Public Library Board receive the Consent Agenda 5.1."

Moved by:	Seconded by:	Result:
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6 Financial Report

6.1 Monthly Financial Report

Recommendation:

"THAT the Bradford West Gwillimbury Public Library Board receive the Financial Report as printed."

Moved by: Seconded by: Result:

7 Correspondence-None

- 8 Board Training- None
- 9 New Business
 - 9.1 Budget Report

Recommendation:

"THAT The Bradford West Gwillimbury Public Library Board receive report 2023-10-01 Library 2024-2026 Budget Report for information

Moved by: Seconded by: Result:

9.2 Library Operations Report

Recommendation:

"THAT The Bradford West Gwillimbury Public Library Board receive report 2023-10-02 Library Operations Report for information

Moved by:

Seconded by:

Result:

- 10 Policy Review and Approvals-None
- 11 Board Committees-No Updates
- 12 Closed Session

Recommendation:

"THAT the Bradford West Gwillimbury Public Library Board move into a session that is closed to the public in accordance with the Public Libraries Act, Section 16.1(4)(D) labour relations or employee negotiations at ___ pm."





Seconded by:

Result:

- 12.1 September 18, 2023 In-Camera
- 12.2 Minutes Labour Relations
- 13 Next Meeting–Monday, November 20, 2023 @ 7pm.
- 14 Upcoming Events/Reminders-
- 15 Adjournment

Recommendation:

Moved by:

"THAT this regular meeting of the Bradford West Gwillimbury Public Library Board adjourns at _____ pm."

Moved by:

Seconded by:

Result:







Meeting date	Monday, September 18, 2023@ 7:00 pm
Location	Zoom
Meeting #	2023-09
Members	CHAIR: Licinio Miguelo VICE CHAIR: Cheraldean Duhaney
	OLS TRUSTEE: Jen Turner FOL Liaison: Vacant
	Diana Sheeler
	Joseph Giordano
	Ferguson Mobbs
Staff	Matthew Corbett, CEO
	Destiny Lackie, Recording Secretary
	Nina Cunniff, Deputy CEO and Manager of Corporate Services
	Andrea Ciurria, Manager of Public Services
	David Di Giovanni, Manager of Cultural Services
Regrets/Absent	Elizabeth Campbell, Manager of Community Engagement

Library Board Chair made an address to members of the public and gave open remarks for the board meeting.

Land Acknowledgement read by D. Sheeler at 7:08pm

1 Call to Order

The Presiding Chair calls the meeting to order at: 7:10pm

- J. Giordano left the room at 7:10pm to allow C. Duhaney into the building
- C. Duhaney and J. Giordano entered the meeting at 7:15pm

2 Confirmation and Adoption of Agenda

Motion:

"THAT the Bradford West Gwillimbury Public Library Board receive and adopt the Monday, September 18, 2023, agenda."

Moved by: Mobbs Seconded by: D. Sheeler Result: Carried

3 Declaration of Conflict of Interest-





4 Special Presentations/Welcome Guests- None

5 Confirmation of Consent Agenda

5.1 Regular Meeting Minutes of Monday, June 19th, 2023 **Motion**:

"THAT the Bradford West Gwillimbury Public Library Board receive the Consent Agenda 5.1."

Moved by: J. Giordano Seconded by: J. Turner Result: Carried

6 Financial Report

6.1 Monthly Financial Report

Motion:

"THAT the Bradford West Gwillimbury Public Library Board receive the Financial Report as printed."

	Moved by: J. Giordano	Seconded by: D. Sheeler	Result: Carried
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7 Correspondence

7.1 Simcoe County Letter

Motion:

"THAT the Bradford West Gwillimbury Public Library Board receive Correspondence 7.1 as printed for information."

Staff gave a brief overview of the letter and its contents regarding the County's "ILS" system.

Moved by: J. Giordano Seconded by: D. Sheeler Result: Carried

8 Board Training- None

- 9 New Business
 - 9.1 Library Fees Bylaw 2024-2026

Motion:

"THAT The Bradford West Gwillimbury Public Library Board receive report 2023-09-01 Library Fees Bylaw 2024-2026 for information;

THAT The Bradford West Gwillimbury Public Library Board approve the fees schedule for 2024-2026;

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AND THAT The Bradford West Gwillimbury Public Library Board direct Staff to include the fees bylaw into the 2024-2026 budget documents for the Municipal budget deliberations."

Staff provided an update to the Board for fee schedule 2024 – 2026, the process of Board budget development and informs the revenues portion of the board.

Staff fielded questions from the board and staff member A. Ciurria was invited to speak about fines and fees associated with materials in the Library.

Moved by: F. Mobbs Seconded by: C. Duhaney Result: Carried

9.2 Board Vacancy

Motion:

WHEREAS, Dillon McDowell has formally submitted his resignation to the Council and the Library Board, effective August 23, 2023;

AND WHEREAS, the Mayor of Bradford West Gwillimbury has officially acknowledged and accepted this resignation;

AND WHEREAS, the Public Libraries Act of Ontario mandates the Council to appoint Library Board members;

NOW, THEREFORE, BE IT RESOLVED THAT the Bradford West Gwillimbury Public Library Board acknowledges and declares vacancy on the Board and instructs the staff to communicate this resolution to the Town of Bradford West Gwillimbury Council for the purpose of initiating the recruitment process for new Board member."

Library Board Chair outlined the process for appointing a Board member when there is a vacant seat.

Moved by: D. Sheeler Seconded by: C. Duhaney Result: Carried

10 Policy Review and Approvals-None

11 Board Committees-No Updates







Motion:

"THAT the Bradford West Gwillimbury Public Library Board move to recess the open session at 7:24pm.

Moved by: F. Mobbs

Seconded by: J. Giordano

Result: Carried

12 Closed Session

Motion:

"THAT the Bradford West Gwillimbury Public Library Board move to reconvene into a session that is closed to the public in accordance with the Public Libraries Act, Section 16.1(4)(B) personal matters about an identifiable individual and Section 16.1(4)(D) labour relations or employee negotiations at 7:23 pm."

Moved by: F. Mobbs Seconded by: G. Giordano Result: Carried

- 12.1 June 19, 2023, In-Camera Minutes
- 12.2 Labour Relations
- 12.3 Personal Matters about an identifiable individual

Meeting reconvened open session at 7:39pm

13 Next Meeting-Monday, October 16, 2023 @ 7pm.

14 Upcoming Events/Reminders-

15 Adjournment

Motion:

"THAT this regular meeting of the Bradford West Gwillimbury Public Library Board adjourns at 7:39pm."

Moved by: F. Mobbs Seconded by: J. Turner Result: Carried





Actual vs Budget Year To Date by Department:

Department: 5000 - Library

Reporting Period: January, 2023 To December, 2023 (12 Months) Fund: - 05 - Library; Department: 5000 - Library; Object: All; Activity: All

	Budget	YTD Actual Cost	Variance Over/Under	Percentage Variance
Revenue:				
Cost Recovered	15,000	34,516	19,516	130.11%
0170-Cost Recovered	15,000	34,516	19,516	130.11%
Fines	0	0	0	0.00%
0130-Fines	0	0	0	0.00%
Grants	27,332	2,446	(24,886)	-91.05%
0210-Ontario conditional grants	27,332	2,446	(24,886)	-91.05%
Other revenues	0	14	14	100.00%
0160-Donations	0	14	14	100.00%
Transfer from reserves	18,000	0	(18,000)	-100.00%
0923-Transfer from Municipal Services DCA R. F.	18,000	0	(18,000)	-100.00%
User fees	12,000	8,823	(3,177)	-26.48%
0110-Rent, concessions	12,000	8,813	(3,187)	-26.56%
0182-Registration	0	0	0	0.00%
0191-Sales	0	10	10	100.00%
Total Revenue	72,332	45,799	(26,533)	-36.68%
Expense:				
Advertising & Promotions	6,000	118	(5,882)	-98.03%
3045-Advertising & promotions	6,000	118	(5,882)	-98.03%
Bank/Processing Fees	700	494	(206)	-29.44%
4010-Finance/Bank Charges	700	494	(206)	-29.44%
Communications	6,620	5,528	(1,092)	-16.49%
3025-Cell Phones	0	535	535	100.00%
3030-Telephone & Communication	6,620	4,993	(1,627)	-24.57%
Contractual Services	115,100	165,714	50,614	43.97%
3300-Contracted services	101,100	130,950	29,850	29.52%
3302-Janitorial cont. services	0	26,291	26,291	100.00%
3335-Software annual maintenance	11,500	8,473	(3,027)	-26.32%
3340-Winter Maintenance	2,500	0	(2,500)	-100.00%
Insurance		28,243	(33,114)	-53.97%
3055-Insurance Premiums	61,357	20,240		
Material & Supplies	61,357 61,357	28,243	(33,114)	-53.97%
				-53.97% -34.14%
3000-Materials & supplies	61,357	28,243	(33,114)	
3000-Materials & supplies 3002-Cleaning Supplies	61,357 404,162	28,243 266,163	(33,114) (137,999)	-34.14%

Actual vs Budget Year To Date by Department:

Net Total	(2,875,674)	(1,842,415)	1,033,259	35.93%
Total Expense	2,948,006	1,888,214	(1,059,792)	-35.95%
3095-Water/Sewer	4,400	3,851	(549)	-12.48%
3090-Heating	14,000	13,754	(246)	-1.75%
3085-Hydro	54,000	26,408	(27,592)	-51.10%
Utilities	72,400	44,013	(28,387)	-39.21%
3050-Subscription & publications	0	0	0	0.00%
Subscriptions	0	0	0	0.00%
1030-Benefits	373,424	246,113	(127,311)	-34.09%
1020-Vacation	27,213	0	(27,213)	-100.00%
1015-Sick time	4,000	0	(4,000)	-100.00%
1005-Part-time wages	586,452	300,855	(285,597)	-48.70%
1000-Full-time wages	1,217,218	699,211	(518,007)	-42.56%
Salaries & Benefits	2,208,307	1,246,179	(962,128)	-43.57%
3101-Computer hardware maintenance	14,000	14,310	310	2.21%
3100-Repairs & Maintenance	12,000	3,841	(8,159)	-67.99%
Repairs & Maintenance	26,000	18,151	(7,849)	-30.19%
3320-Legal Fees	10,000	92,100	82,100	821.00%
3310-Auditing	5,160	0	(5,160)	-100.00%
3305-Consulting Fees	1,200	5,039	3,839	319.91%
Professional Services	16,360	97,139	80,779	493.76%
3035-Postage & Courier	6,000	4,947	(1,053)	-17.54%
Postage & Courier	6,000	4,947	(1,053)	-17.54%
3020-Mileage, Meals and Travel Expenses	5,500	1,316	(4,184)	-76.07%
3015-Membership	6,000	5,288	(712)	-11.86%
3010-Professional Development	13,500	4,920	(8,580)	-63.56%
Mileage, Conference & Training	25,000	11,524	(13,476)	-53.90%
3110-Library Books	335,162	241,120	(94,042)	-28.06%
3040-Public Relations	3,000	512	(2,488)	-82.93%



Bradford West Gwillimbury Public Library 425 Holland Street West Bradford, ON L3Z 0J2 bradford.library.on.ca

То:	Library Board
Prepared by:	Matthew Corbett, Chief Executive Officer
Date:	October 16, 2023
Subject:	2023-10-01 Library 2024-2026 Budget Report

Purpose

This report provides the Board with an update on the Library three-year draft budget for 2024-2026. This report is designed to provide the Board with the information on the Library's operational, and capital budgets discussed at the Finance Committee meeting in September.

Background

At the September 2023 Regular Library Board meeting, the Board passed the 2024-2026 Fee Bylaw as the first step in the budgeting process. That bylaw has been provided to the Finance Department and will be part of the three-year budget cycle package for Council. As the next step in the budgeting process, the Board is presented with the operational and capital projects highlights for the upcoming budget cycle.

Report

As part of financial oversights of the Library Board, the finance committee was provided with a comprehensive overview of the three-year operational and capital budget, shedding light on the financial trajectory of the Library. This included pressure points and financial challenges staff anticipate moving through 2024-2026. The following report provides the Board with information that outlines potential pinch points in the budget, where resources may be strained or subject to constraints. Identifying these areas is critical for proactive planning and prudent financial management. It is broken down into Mandatory/Uncontrollable Increases, Operational Changes, and Revenue Changes. This is broken down by year for further clarity.

Preamble—Operational Budget

The budget submission was developed with the support of the Finance department, the Finance Committee, and Staff. As the Library moves into the next three-year cycle new challenges and opportunities presented themselves, which are captured in this budget. At a high level, the budget represents an approximate 9.44% increase (\$271,561) in 2024, 5.28% increase (\$166,055) in 2025, and 4.87% increase (\$160,547) in 2026. These figures are the base budget increases, and do not include the increased staffing requests. Additionally, these financial figures provided are based on cost of living increases of 3%, 2.5% and 2.5% respectively.

Breaking the budget further, there are three key areas the budget focuses on as noted above: Mandatory/Uncontrollable increases, Operational Changes, and Revenue Changes. Additional to these three areas is the staffing requests captured at the end of this report.





Mandatory/Uncontrollable increases

The Library has a number of areas that are mandatory/uncontrollable within the budget. These are typically related to step increases for the staff, both part time and full time, benefits and salary changes, as well as insurance increases, auditing, and the book budget (which is offset by DCs, but accounted for an increase). These uncontrollable are typically budgeted at a standard increase, based on year-over-year assessments. For example, increases to insurance typically stand at approximately 15% increases year-over-year. Within the 2024 Library budget, the estimates for mandatory/uncontrollable accounts for 8.70% (\$257,175) of the 9.44% (\$271,561) increase; 2025 accounts for 4.45% (\$139,931) of the 5.28% (\$166,055) increase; and 2026 accounts for 4.14% (\$133,188) of the 4.87% (\$160,547) increase.

Operational Changes

Throughout the budgeting process, Staff look at year-over-year trends, factoring in budget versus actuals, and assess projections for the remainder of the current budget. This will also include increases or decreases based on operational strategies and documents approved or endorsed by the Library. As an example, the cultural plan endorsed by the Board outlines increases to the programming budget year-over-year to meet specific targets. This practice provides a picture of the past and current budget, along with highlighting challenges that staff are encountering. Two main areas that staff are experiencing challenges is the cost of contracts, as well as the cost of business practices increasing. When factoring in these challenges, the projected increases for 2024 accounts for 0.74% (\$21,386) of the 9.44% (\$271,561) increase. In 2025, the estimated operational changes represents 0.83% (\$26,124) of the 5.28% (\$166,055), and 2026 represents 0.73% (\$24,002) of the 4.87% (\$160,547) budget increase.

Revenue Changes

Revenues are incorporated into the operating budget annually. The Library's typical revenue stream is status quo. Staff prepare the budget representing the guaranteed, or typically guaranteed revenue streams, assessing based on year-over-year trends. Anticipated for 2024 will be an increase to the revenue streams for rent, which is the room rentals for the organization. This will seen an increase of \$7,000, effectively lowering the overall by that amount. In 2025 there will be a \$342 based on the development charges request to cover the Library books GL line. In 2026 an increase to revenues by \$541 is reflective of the developments charges request to cover the Library books GL line increase.

Staffing Increases

The following positions have been requested for 2024, 2025, and 2026. Some of these positions are new to the organization entirely, while others are additional staffing complement requests within the departments (existing job descriptions). There are no current values associated with the position requests, as it is difficult to estimate the total compensation amounts for those positions at this time.

2024-Staff





IT Specialist–PT, 24hrs/week Library Summer Programmer–ft contract, 35hrs/week (490hrs TOTAL) Human Resources Manager–FT Arts, Culture, and Events Specialist–FT Facilities Custodian–PT,15hrs/wk Creative Specialist–PT, 24hrs/week

2025-Staff

Acquisitions and Collections Specialist–PT, 24hrs/week Marketing and Communications Coordinator–FT Arts, Culture, and Events Specialist–PT, 30hrs/week Creative Specialist–PT, 24hrs/week

2026-Staff

Cataloguer–FT Communiuty Engagement Coordinator–FT Archivist–PT, 30hrs Emerging Technology Specialist–FT

Preamble-Capital Budget

The Capital Budget represents activities that are one-time requests to enhance capital assets within the organization. These include new equipment, service level enhancements (ie. Signage), or new infrastructure. Typically, the capital projects lists are 7 or 10 year cycle lists. Due to not yet having the master plan to inform the capital projects list, the below list is representative of projects for this three-year budget cycle.

Project	Tentative Budget
External Surveillance Cameras (6 max)	\$ 17,000.00
PA System	\$ 100,000.00
Furniture Replacement	\$ 40,000.00
Server Replacement	\$ 12,000.00
Cultural Art/Sculptures	\$ 10,000.00
Sound Baffles (Café + Magazine)	\$ 15,000.00
Internal Directional signage	\$ 10,000.00
Creative Centre equipment enhancement (video etc)	\$ 30,000.00
Strategic Plan	\$ 50,000.00
2nd Branch Location/Popup Branches	\$ 18,000,000.00
	External Surveillance Cameras (6 max) PA System Furniture Replacement Server Replacement Cultural Art/Sculptures Sound Baffles (Café + Magazine) Internal Directional signage Creative Centre equipment enhancement (video etc) Strategic Plan

Summary

Staff have provided a report outlining the 2024-26 draft budget, along with the draft budget presented in the format presented to Council (appendix of this file). The budget was reviewed by the Finance Committee of the Board, and represents an increase of 9.44% in 2024, 4.75% in 2025, and 4.82% in

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2026. The capital projects list is representative of the three-year budget cycle and not a formalized 10 year plan, as the Library Board will want to consider the Master Plan and incorporate it into the 10 year capital projects plan.

Relationship to Library Strategic Plan

• This budget represents elements from all pillars of the Strategic Plan.

Next Steps

The next step in this meticulous budgeting process will be the pre-budget discussions with the council in the coming months. This will provide an opportunity to align the Library's financial strategy with the broader municipal objectives and ensure that the allocation of resources is in harmony with the community's evolving needs and priorities.

Recommendation

THAT The Bradford West Gwillimbury Public Library Board receive the report 2023-10-01 Budget Report for information.





Actual vs Budget Year To Date by Department:

Department: 5000 - Library

Reporting Period: January, 2023 To December, 2023 (12 Months) Fund: - 05 - Library; Department: 5000 - Library; Object: All; Activity: All

	2023 Budget	2024 Budget	2025 Budget	2026 Budget
Revenue:				
Cost Recovered	15,000	15,000	15,000	15,000
Fines	0	0	0	0
Grants	27,332	27,332	27,332	27,332
Other revenues	0	0	0	0
Transfer from reserves	18,000	18,000	17,658	18,541
User fees	12,000	19,000	19,000	19,000
Total Revenue	72,332	79,332	78,990	79,873
Expense:				
Advertising & Promotions	6,000	6,180	6,365	6,555
Bank/Processing Fees	700	700	700	700
Communications	6,620	7,226	7,442	7,666
Contractual Services	115,100	124,000	132,575	144,180
Insurance	61,357	70,561	81,145	93,317
Material & Supplies	404,162	426,162	449,820	474,661
Mileage, Conference & Training	25,000	30,200	34,400	38,700
Postage & Courier	6,000	6,500	7,000	7,500
Professional Services	16,360	25,470	41,298	27,150
Repairs & Maintenance	26,000	28,000	29,400	30,283
Salaries & Benefits	2,208,307	2,417,815	2,513,676	2,615,299
Subscriptions	0	0	0	0
Utilities	72,400	83,753	87,459	91,357
Total Expense	2,948,006	3,226,567	3,376,280	3,537,368
Net Total	2,875,674	3,147,235	3,297,290	3,457,495
		9.44%	5.28%	4.87%



Subject:	2023-10-02 Operational Report Update
Date:	October 16, 2023
Prepared by:	Matthew Corbett, CEO
То:	Library Board

Purpose

This report is presented to the Library Board with an update on the service levels as we transition to full services. This report is presented to the Board for information.

Background

There is no background for this report.

Report

Over the last two weeks, staff have worked exceptionally hard to provide services to the public on a graduated level. There were a number of tasks that occurred in the last week, and a number that are still outstanding for each department. This report provides the Board with an update on some of the operational tasks that have begun, and what the Board can expect in the coming months, as we transition back to full operations and capacities.

Public Services

The Public Services team has been working extremely hard at organizing the department's physical materials. As the Library was closed for a number of weeks, there is approximately 11,000 items that staff are sorting, organizing, and reshelving for public consumption. This takes an extraordinary amount of time and attention to detail, with which the staff have been working on. While the task will take time, it is anticipated that a large majority of the reshelving will occur during the month of October. Alongside this, staff are working on merchandising within the Library, highlighting new books and materials as they are released from the cataloguing side of the Library operations.

Things to look forward to in the coming months: reinitialization of the Interlibrary Loan service, reinitialization of the picklist and material holds list, and shelf shifting to better support the collection development.

Corporate Services

Over the last week, the Library had the spinners removed from the Library, and new shelving installed. Staff have been working hard to shift materials and plan for reshelving alongside the public services department. Operational tasks that have occurred in the last week include



building maintenance and security, website updating, and installation of a new device charging station for public consumption. October is dyslexia awareness month, and staff are working on promoting the decodable books. Overall, staff have been working exceptionally hard at cataloguing and processing new materials, reigniting collection maintenance, and ensuring the building is clean and ready for public use.

Things to look forward to in the coming months: Processing all new materials that have accumulated over the last few weeks, shelf shifting and collection weeding (and an evaluation of approximately 75% of the current collection), developing collection development plans for new item incorporation, and various building maintenance still outstanding.

Community Engagement

The staff have been working hard at reigniting the community engagement department. Recalling this department is responsible for programming, events, outreach, and communications, staff have begun evaluating and developing programs for the coming weeks. Regular programming for kids, teens, and adults will start on October 16th, which will be a welcomed addition to the service delivery.

Things to look forward to in the coming months: Simcoe Reads program will be starting up, with 7 participating libraries come together to discuss the merits of their chosen books. BWGPL Champion Jen Turner will speak for Scarborough by Catherine Hernandez. This year's event is held at the Angus Recreation Centre. Our partner YouthCall will be presenting 2 programs for teens this month. The teens will be able to make their own Affirmation Jars, and Bat Bookmarks. Spookytime on Oct. 31 is a Hallowe'en party for the preschool crowd, with games, crafts and trick-or-treating, and the Library going big to celebrate I Read Canadian Day on Nov. 8. Book tastings are on the menu for picture books, graphic novels, and comics.

Cultural Services

Over the last week, the department has been working on delivering cultural services to the community. Events include: Piloting weekly "Performing Stories" free theatre program for kids in partnership with Ekal Vidyalaya Foundation; Partnering with Local History Association on October meeting with Councillor Nickolas Harper on war in Afghanistan; Partnering with Ahmadiyya Muslim Women's Association on Islamic Heritage Display and Exhibition; Reengaging partnerships with Ukranian Community of Bradford, South Simcoe Arts Council, The Neighbourhood Organization, Fierte Simcoe Pride; Partnering with Ekal Vidyalaya Foundation on November Display (Diwali); and Intake of artefacts donated since library closure.

Things to look forward to in the coming months: Supporting planning of Town's DEI Committee "Meet and Greet" in December; Preparing for pubic launch of digitized local newspapers Preparing for Veterans Week commemorations (event, displays); Beginning National Indigenous People's Day 2024 planning; Partnering with Making Change Simcoe County on Black Youth Art showcase (Feb 2024).



Financial Implications

There are no financial implications for this report.

Summary

This report provides an update to the Board on the operations of the Library, and the hard work that all staff have done in order to transition the Library services back open to the community. There are still a number of services, activities, and events that staff and their respective departments are working on, and the Library should see most if not all services reigniting in the coming months.

Next Steps

All staff continue to work together in a collaborative approach to reigniting the Library's services, providing excellent service delivery to the community.

Recommendation

THAT the Bradford West Gwillimbury Public Library Board receive the report 2023-10-02 Operational Report Update for information.